



भारत सरकार / GOVERNMENT OF INDIA
पत्तन, पोत परिवहन और जलमार्ग मंत्रालय
MINISTRY OF PORTS, SHIPPING AND WATERWAYS

75
आज़ादी का
अमृत महोत्सव

नौवहन महानिदेशालय, मुंबई
DIRECTORATE GENERAL OF SHIPPING, MUMBAI

FILE No. 20-19016/2/2022-TRG - DGS

Date: 09.06.2022

ORDER

1. Whereas, India is a party to the International Convention on Standards of Training, Certification and Watch keeping for Seafarers, 1978, as amended [STCW Convention, 1978] which is a Convention of International Maritime Organization (IMO), a specialized agency of United Nations Organization [UNO]. The main purpose of the Convention is to promote safety of life and property at sea and the protection of the marine environment by establishing common International standards of training, certification and watch-keeping for seafarers. This Convention read with its Code [STCW Code] deals with the requirement of qualifications, the nature of the training and standards to be maintained & followed for the Maritime field & profession in the Shipping Industry. India being a party to the Convention is obliged to give effect to the provisions of this Convention so as to maintain the quality of maritime education & training in the country, so that India can produce competent seafarers for employment on Indian ships and foreign ships.

2. Whereas, as per Section B-I/6 of Part B of STCW Convention Guidance regarding training and assessment
Use of distance learning and e-learning

6. Parties may allow the training of seafarers by distance learning and e-learning in accordance with the standards of training and assessment set out in section A-I/6 and the guidance given below.

Guidance for training by distance learning and e-learning

7 Each Party should ensure that any distance learning and e-learning programme:

“1 is provided by an entity that is approved by the party;

2

10 The e-learning system should be secured from tampering and attempts to hack into the system.”

Guidance for assessing a trainee's progress and achievements by training by distance learning and e-learning.

11 Each party should ensure that approved assessment procedures are provided for any distance learning and e-learning programme, including:

“4 the conditions where the examination can take place and the procedures for invigilation to be conducted;

5 secure procedures for the examination system so that it will prevent cheating.”

3. Whereas, the Directorate had issued Guidelines for implementation of Centralized attendance system at maritime training Institute vide DGS Training Circular 14 of 2020 dated 13.04.2020. The Centralized Attendance system (CAS) is an online face recognition software customized for recording attendance of Principal, Faculty, Instructors and candidates at Maritime Training Institutes.

4. Whereas, the Directorate had also issued Guidelines for Online Exit exam for DGS approved modular courses vide DGS Training Circular 17 of 2020 dated 24.04.2020.

5. Whereas, as per the Para 13 of DGS Training Circular 17 of 2020 dated 24.04.2020 *“The facility for the exit exam and the records of exit examination shall be categorically inspected during*

any inspection after 15.05.2020. Inspection of facility for exit exam and records of exit exam shall also be part of all inspections”.

6. Whereas, the Directorate vide DGS Order 20 of 2020 dated 04.08.2020 permitted certain short duration courses to be conducted via three tier training methodology comprising of Virtual Classes/ Live Video Sessions, E-Learning and Exit Examination to ensure continued validity of mandatory short duration courses required by seafarer prior joining ship and complying with the STCW Convention.

7. Whereas, the Directorate vide DGS Order 40 of 2020 dated 17.12.2020 informed that facility for three tier learning mechanism has been developed for a total of 80 courses, and these courses could be completed only using the three tier mechanism.

8. Whereas, keeping in view improvement in COVID situation the Directorate issued DGS Order No. 11 and 12 of 2022 for re-opening of MTIs under controlled condition. As per point vii of para 8 of the DGS Order 11 of 2022, *“it is expected that the MTIs are having dedicated computer labs and required infrastructure as per the issued Guidelines. The MTIs have to arrange an examination hall, having sufficient number of computers/laptops with IP cameras. Computers/Laptops cameras are to be so arranged that multiple face detentions should be avoided during the exam. Examination Room/Computer Lab should be well illuminated, having one or two CCTV cameras for continuous recording. **It is to further clarify that all the candidates have to appear for online Exit Exam from MTI premises on the last date of theory. In case, if a candidate fails in his online Exit Exam, then for the next attempt he has to again appear from the same concerned MTI only**”.*

9. Whereas, as per point 8 (viii) of para DGS Order 11 of 2022, *“at present the exit exam is configured to allow only one machine connected to a dedicated single IP address. The MTIs may need multiple machines accessing exit exam facility through the same IP address. MTIs are therefore requested to fill in the information in*

Annexure 1 and mail to training-dgs@nic.in; info@dgsexams.in immediately. On verifying the same all such machine of MTI mapped with IP addresses will be enabled for multiple users”.

10. Whereas, SNS Maritime Training Institute (MTI No. 204025) located at C-345, Vashi Plaza, Sector-17, Vashi, Navi Mumbai 400703 is owned by a Trust “SUDHARANI EDUCATION TRUST” and the Trustees of the Trust are Mr. N. BASAK, CAPT. N.K. BASAK, and Mrs. S. BASAK. The Directorate had accorded approval to the Maritime Training Institute (MTI) for conducting “Basic STCW Safety Training”, “Basic Training for Oil and Chemical Tanker Cargo Operations”, “Refresher training for proficiency in Fire Prevention and Fire Fighting”, “Medical First Aid”, “Refresher Training for Medical First Aid” “Refresher training for Proficiency in Personal Survival Technique” and “Security Training for Seafarer with Designated Security Duties” courses.

11. Whereas, the technical team of Exit exam on 26.04.2022 conducted e-proctoring of the system and found few cases of malpractice in the online Exit Exam system. It was found that SNS Maritime Training Institute was also involved in the malpractice / misconduct of online Exit Exam system. The Directorate issued a Show Cause Notice Vide File No. 20-19016/2/2022-TRG-DGS Dated: 02.05.2022. The institute was asked to reply within fifteen days from the issuance of the SCN.

12. Whereas, SNS Maritime Training Institute filed Writ Petition No. 5815 of 2022 before Hon’ble High Court of Bombay. Hon’ble High Court was pleased to pass an order dated 06.05.2022.

Para 3 of the Order states as under “At this stage, learned counsel for the respondents states that the petitioners will reply to the Show Cause Notice dated 2nd May 2022 within three days from today. When the said reply is served on the respondent No.3-Director General of Shipping, he shall decide the same as expeditiously as possible, and in any event, within seven days from the date of the receipt of the reply.

Learned counsel for the respondents states that petitioners will be given personal hearing, if they so desire”.

13. Whereas, SNS Maritime Training Institute replied to SCN on 06.05.2022 at 6:57 pm and the Directorate examined the same on next working day i.e. on 09.05.2022.

14. The parawise response to the Show Cause Notice and the observations of this office on the response of the MTI is given below:

15. As per SCN – *“Whereas, as per above said DGS Order your institute has sent an email on 31.03.2022 to the Training Branch of the Directorate sharing UUID No. of 26 computers and IP Address of MTI and the same has been mapped with exit exam system”.*

Reply by SNS -- As mentioned in point no.8, we had sent email on 31.03.2022 to the training branch sharing the IP address 45.79.123.186 and UUID of 26 computers. Machine no. UUID 4C4C4544-0057-5310-8056B1C04F354253 and IP address 45.79.123.186 was linked to CAS system for attendance of candidates at the reception. Hence it could not be used for the exam purpose/as alleged in the show cause notice. As the CAS system was giving frequent connectivity errors with DGS server, one Ms. Sarawati from CDAC informed our office girl Mrs. Sangeeta to change the computer to I 3 processor, and window 10 is requirement for CAS to work 'smoothly. Of these 25 computers used or lined up in the exams centre UUID are not manipulated as per your show cause notice. Exams were conducted for our candidates only on these machines.

Comments of the Directorate – As per para 8 (viii) of DGS Order 11 of 2022, *“at present the exit exam is configured to allow only one machine connected to a dedicated single IP address. The MTIs may need multiple machines accessing exit exam facility through the same IP address. MTIs are therefore requested to fill in the information in Annexure 1 and mail to training-dgs@nic.in; info@dgsexams.in immediately. On verifying the same all such machine of MTI mapped with IP addresses will be enabled for multiple users”.*

As per above said DGS Order the SNS Maritime Training Institute vide email dated 31.03.2022 submitted the details of static IP address 45.79.123.186 and UUID No. of 26 computers of MTI and the same has been mapped with exit exam system by the technical team of Exit Exam. On 31.03.2022 at 5.47 pm. The Directorate has

forwarded that mail to the Exit Exam Vendor "Virtual Guru" for enabling those computers for Exit Exam on that IP address. M/s Virtual Guru then enabled those 26 computers on that particular IP address, on 31.03.2022 at 1830 hrs.

SNS Institute claimed that they have not used computer (Machine No.) with UUID No 4C4C4544-0057-5310-8056B1C04F354253, in their "Examination Hall" but they have removed and used the same for some other purpose. It is clear that SNS Institute removed a computer enabled for EXIT Examination from secured environment of Examination hall which was under CCTV surveillance and placed it in unsecured environment within the Institute premises. If, SNS had informed the Directorate about removing the computer out of Examination Hall and using it for some other purpose on the same day or before malpractice has been noticed by technical team of exit exam then the said machine number would have been de-activated by technical team. SNS Maritime Training Institute removed the Machine No. with UUID No 4C4C4544-0057-5310-8056B1C04F354253, from "Examination Hall" rather used the same machine for manipulation /malpractice in the online Exit Exam system.

When the technical team of Exit exam on 26.04.2022 conducted e-proctoring of the system and found few cases of manipulation /malpractice in the online Exit Exam system done by SNS Maritime Training Institute. Subsequently the Directorate has issued SCN to SNS on 02.05.022 where it has been informed that by MTI Machine No. (UUID) 4C4C4544-0057-5310-8056-BIC04F354253 and IP Address 45.79.123.186 the malpractice has been carried out by the Institute. SNS when was caught by the technical team using the above mentioned machine for malpractice in exit exam has informed in his reply to SCN dated 06.05.2022 that they were using the said machine for CAS system. The SNS claim of machine being used for CAS system is not acceptable as the Directorate has all the logs available which establish the fact that the said machine was used by SNS Maritime Training Institute for malpractice of the online Exit Exam application on the said days.

16. As per SCN – "Whereas, the technical team of Exit exam on 26.04.2022 conducted e-proctoring of the system and found few cases of malpractice in the online Exit Exam system. During investigation it was found that your MTI Machine No. (UUID)

4C4C4544-0057-5310-8056-B1C04F354253 and IP Address 45.79.123.186 was misused during the conduct of online Exit Exam. It has been verified that the said machine from your MTI was used for conduct of Exit Exam for the candidates from other institutes. This is considered being a breach of the system and major non-compliance of the DGS Guidelines. On further investigation it was found that the suspicious image of candidates captured during online Exit Exam by face recognition application (appearing from your MTI) were verified and found that the batch details for the course of the candidates has been uploaded by other MTI. Prima facie it appears a case of manipulation of system by the MTI. It has been observed through facial recognition application/pictures captured during Exit Exam that in place of actual background of the Institute some pre-recorded videos/images of the candidate has been used during the online exit examination”.

Reply by SNS -- You have further mentioned that exam was conducted on this machine UUID 4C4C4544-0057-5310-8056-B1c04F354253. On 22.4.2022, 25.4.2022 and 26.4.2022. And that candidates from other Institutes had given the exam on the said machine.

There was no exam conducted on 25.4.2022 and 26.4.2022 in our Institute and on 22.4.2022 only 12no. Candidates whose exit exam fees were paid from our Institute from RPST, BST, SSDSD, EFA appeared for exit exam in our exam centre. Hence your allegation in the Show cause notice is false and baseless as the CCTV footage of the exam centre will show that no candidates entered the premises. How these could be manipulated when computers were shut till 3:00 pm on 25.04.2022 and on 26.04.2022 in our exam centre premises. As only candidates from same Institute can appear for exit exam in the Institute provided their exam fees are paid by the institute and he/she has completed the course in the Institute. Please explain how the candidates mentioned in your show cause notice from other Institutes were allowed by the DG Shipping exit exam portal to appear in Our institutes ID first on 22.04.2022 and then on 25.04.2022, 26.04.2022. The Institutes whose candidates you have mentioned should be asked to answer the same. There is no breach of the system from our end by the IT person. The explanation to this is that someone on the other end is responsible

as this is evident from the screen shot of CAS system on 04.05.2022 and 05.05.2022 where a candidate's face and other data appeared on the CAS attendance Screen and the candidate was shown signing in at 08:57 am and signing out at 14:56 pm on 04.05.2022, when this candidate was not physically present and not attending BST course in our Institute presently. The CAS-CDAC staff Saraswati deleted the candidate Vishal Kapadia data from CAS portal on our Computer at 10:30 am on 05.05.2022. It is clear that data manipulations are being done by CDAC controlling staff of all the portal of our Institute. As the DG shipping technical staff has our IP. address, password and other details, they can manipulate the data any time by opening and closing our Institute's portal. Also, ARI, Virtual Guru are having access to our Institute's IP address, Password, and other details which has been uploaded in DGS e-Governance system by us. All the data are accessible to the DG shipping technical staff who are controlling the DG shipping portal. When all the controls of operation of various portals of the DG shipping e-Governance site in the hands of DG shipping technical staff/ CAS-CDAC/ARI/Virtual Guru, anyone of them can manipulate the data as they have all the details of MT's. DG shipping portal operations/ controls are not in the hands of MT's and they cannot change/ access/ put in data unless it is opened by DG shipping operators. How could we manipulate DG shipping Exit Exam portal. The fact that the other Institute's data, Exit exam was first observed on 22.04.2022 by the DG Technical team while conducting e-proctoring should have been brought to the Institute's notice immediately and they should not have been allowed access to our Exit Exam portal as we had only 12 candidates to give exam on that day and their exit exam fees were paid and they were authorized for the exit exam by the DG shipping. We could have changed our IP address and password. As there was no exam on 25.04.2022 and 26.04.2022, these manipulations have been done from any of the sources mentioned above. In any case as soon as we learnt about this, we change password to protect. We change our IP address as per the information sent by mail 05.05.2022 after the manipulations seen on our CAS-CDAC system.

Further, regarding the candidates mentioned in the attached annexure in the Show Cause Notice, please note the following:

1. They are not registered in our Institute for any Course till today.
2. No Payments made by our institute in the Exit Exam Portal for these candidates.
3. These candidates were not present in our premises on the said date (CCTV Footage).
4. No attendance register signature on attendance register and CAS System of DG site.
5. On 22nd, April, 2022 no person is seen giving exam on the said PC.
6. How the DG Shipping exit exam portal allowed these candidates to access/ permit exit exam (from wherever) without payment of exit exam fees from our institute.
7. When all the computers were shut till 3 pm how the listed candidates gave the exam when no candidates is seen in the CCTV footage on 25th, 26th April, 2022.
8. On 26th April, 2022 on the computers DG Portal denied the exit exam access without any information/ notice.
9. Please provide the footage/snapshot of all candidates who gave exam in our Institute as mentioned in the Show Cause Notice.
10. What is the explanation for the false attendance of a candidate showing on DGS CAS attendance portal site on 04.05.2022, 05.04.2022 Sign in and sign out in CAS System when nothing has been done at our end. Our Physical attendance is for only 09 candidates attending the BST course.
11. The said UUID P.C was kept for CAS attendance system in the reception of the Institute. On 22nd April 2022 the said UUID PC was not in the working. All the exit exam PC used on 22, 25th and 26th April 2022 are with other UUID numbers in the list submitted.
12. As per our computer person after inspection of the UUID PC's mentioned, not found any manipulation or suspicious activity.
13. On inspecting the batch details data, exit exam fee's paid and entry in DG S exit exam portal, we have not find these candidates details in our DGS login.
14. On 18h April 2022, the CAS attendance system PC fails/ crashed and Ms. Saraswati and Mr. Omkar informed our Office staff that the PC processor is not supporting CAS System software. 19th, 20th 21st.
15. After long follow up for 3 day with them they attend the call and informed us that the said UUID PC processor is not compatible with

CAS software and requested us to replace. This PC with 13 or higher processor P.C.

16. On 22nd April, 2022 we replaced this UUID PC with another All-in-One, I-5 processor PC for CAS software setup, attendance was done on new pc, the said UUID PC was kept aside as non-working spare PC

Comments of the Directorate -- The Directorate issued SCN along with one annexure to SNS Maritime Training Institute on 02.05.2022. The Annexure contains the details of the candidates enrolled at other MTIs who appeared from SNS Maritime Training Institute from Machine No. (UUID) 4C4C4544-0057-5310-8056-BIC04F354253 and IP Address 45.79.123.186. The Annexure also contains the details like name of the candidate, INDoS no., course Name, date and time of the Exit Exam (appeared from SNS) and name of the MTI where the candidate is actually enrolled for the course. Hence the details provided in the annexure of SCN explain that online Exit Exam was conducted from SNS Maritime Training Institute for candidates enrolled from other MTIs on 25th and 26th April 2022.

As per the available logs from the Exit Exam application the machine no. (UUID) 4C4C4544-0057-5310-8056-BIC04F354253 and IP Address 45.79.123.186 on 22.04.2022, 25.04.2022 and 26.04.2022 found that SNS Maritime Training Institute has used video images/still photo for the exit exams. The log report (Exit Exam) of that particular machine captures the dates of the exit exam, name of students, images captured from that machine while during exams. This establishes the fact that SNS Maritime Training Institute found to be involved in manipulation and malpractice the online exit Exam application.

The images captured during online Exit Exam has different background and in most of them it is very clear and evident that still pictures and pre-recorded videos has been used for the purpose of exam. The above facts have been confirmed by the Centre for Development of Advanced Computing (C-DAC).

The Directorate had issued Show Cause Notices to all such Institute where these candidates (as per annexure of SCN) enrolled and attended physical classes. The Directorate has further issued Show Cause Notice to all such candidates who have appeared for online Exit Exam from SNS Maritime Training Institute and not from the enrolled MTIs.

Many of the candidates in their reply to the SCN issued by the Directorate have confirmed that they have appeared for online exit exam through tout/agents. Whereas some of candidates have mentioned in their reply that they have appeared for online Exit exam from SNS Maritime Training Institute, Vashi.

The SNS Maritime Training Institute contention was that candidate from other institute should not be allowed to appear from other MTI. In this matter even if there is any lacuna or gap in the application then being a partner to Maritime Administration it was the duty of SNS to report such incident immediately rather than indulging in malpractice in the online Exit Exam application. The SNS Maritime Training Institute should have taken due diligence during conduct of Exit Exam and should not have indulged in such illegal activity of manipulation and malpractice in online exit exam application.

The SNS Maritime Training Institute tried to complicate the matter by raising the issues of Centralized attendance system (CAS) application on 4th and 5th of May 2022 after almost ten days from the incidence of malpractice noted by the Directorate. The CAS application is different from online Exit Exam application and the main objective of the CAS system is to register attendance of faculty and candidates who are visiting institute physically. The SNS Maritime Training Institute mislead the matter in some other direction.

The matter was taken up with C-DAC team and they have informed that *"the CAS system can mark attendance of the authorized candidates only and the list of the authorized candidates needs to be uploaded by the respective MTI before the commencement of any course. The issue reported by SNS regarding the wrong attendance of Mr. Vishal Kapadia happened because when C-DAC configured the*

CAS in SNS's Desktop, this candidate was already registered in multiple courses. C-DAC person only provided technical support to SNS on their request to handle this issue and removal of registration of Mr. Vishal Kapadia from the courses. However, this issue is also not related to the EXIT exam. The candidates registered/enrolled in the CAS system have no linkage to the EXIT exam system. C-DAC has no information about how candidates are registered for the EXIT exam and C-DAC has no authority or any interface to register/enroll any candidate into the EXIT exam or remove any candidate from the EXIT exam”.

C-DAC further stated that “In the CAS system, C-DAC Mumbai provides the software, training to use the system, and help in the installation of the system on the desktop of MTI. During installation, a username is created in consultation with the respective MTI and a password is generated. The MTIs are supposed to change this password immediately after the installation of the CAS system. With this username and password, MTIs can upload the attendance of the CAS candidates from the CAS desktop in the centralized attendance portal and they can view/download the attendance report. Any type of modification/manipulation in the EXIT exam is not possible through this process/system”.

It has been informed by the C-DAC team that “SNS had taken CAS software from C-DAC on April 5, 2022. During the installation of the CAS, the CAS system could not be configured on the desktop provided by the SNS and hence C-DAC person recommended changing the desktop with a better configuration desktop for the proper functioning of the CAS system. All this support from the C-DAC person was provided online/remotely and SNS only had control of the desktop. C-DAC people have no information if the same desktop is being used for any other purposes. In all CAS installations, C-DAC people never ask for the desktop login credentials (username/password) from any MTP”.

SNS Institute claimed that Virtual Guru was having access to the Institute’s IP address, password and other details. Virtual Guru stated that **“Virtual Guru does not have any access for any passwords of any Institution. Virtual Guru shall activate those particular machines of that Institution on their IP address”**.

The application of Exit Exam is such designed that no manual intervention is possible for any the technical team of the Directorate to misuse the ID and password allotted to the MTIs. Moreover the application of online Exit Exam has undergone STQC audit by NICSI empaneled auditor.

17. The Director General of Shipping in compliance to Hon'ble High Court Order dated 06.05.2022 has offered a personal hearing to the Principal Capt Basak of SNS Maritime Training Institute on 23.05.2022 at 1600 hrs. Capt. N.K. Basak, Mrs. Aditi Dalvi and Ms. Sangeeta das attended personal hearing. The matter of misconduct of Exit Exam has been explained to the Principal on which he has shown some contentions. The Director General of Shipping after hearing the contention from representatives of SNS decided as follows:

- i) All the candidates those who were enrolled with SNS but could not appear for Exit Exam (Total 70 Candidates) will be allowed to appear for Exit Exam on 25.05.2022 as agreed by the Principal SNS Institute, in the Institute premises under supervision of the officer of DG Shipping.
- ii) A technical audit is to be conducted of the Institutes exit exam facilities and computers by an expert team engaged by the DG Shipping.

18. The Directorate has issued letter 20-19016/2/2022-TRG-DGS dated 25.05.2022 to SNS whereby granted permission and allowed conduct of online Exit Exam at SNS Maritime Training Institute on 25th, 26th and 27th May 2022 under supervision of the Surveyors /Officer of the DG Shipping. The Exit Exam conducted only for candidates those who were enrolled with SNS Maritime Training Institute but could not appear for Exit Exam. The Exit Exam was conducted on 25th, 26th and 27th May 2022 under the supervision of the Surveyors /Officer of the DG Shipping.

19. As per Hon'ble High Court Order dated 27.05.2022 the technical team was constituted by competent authority. The technical team contacted SNS Institute and they were informed that Principal and staff were at Exam Centre which is located at B-807,

8th floor Bsel techpark, opposite to Vashi railway station, Navi Mumbai. The Technical team reached the Exam Centre of SNS at Bsel Techpark at 11:24 am. The Principal Capt. Basak was present in the Exam Centre and inquired about the scope of audit. The technical team explained that logs from the machine from where Exit Exam was conducted on 22nd, 25th and on 26th of April 2022 was required to be copied on pen drive. The SNS technical person requested that only a new pen drive may be used on the machines as they had apprehension that old pen drive may have some data. The same was complied. The Technical team from DG Shipping then requested SNS to provide machine UUID no. 4C4C4544-0057-5310-8056B1C04F354253 which was found to be used for misconduct of Exit Exam. The Principal, SNS then informed that the said machine was kept in the MTI (approved campus) under lock and key. Then Technical team decided to take logs from one of the machine available at Exam Centre (Bsel Techpark) used for Exit Exam.

20. As per Para 11 of the DGS Circular No. 17 of 2020 dated 24/04/2020, the MTIs were directed to ensure that it has facility to conduct the exit exam for candidates latest by 15/05/2020. Further, it is mentioned that the subject facility shall be categorically inspected during any inspection after 15/05/2020. It is implied that the facility for the exam center shall be within the approved premises of the MTI. Any additional premises, facilities, etc. need to be approved by the Directorate. No such approval from the Directorate was taken for the separate exam center by SNS.

21. The Technical team was later taken by the Principal to the other approved campus located at C-345, 318 Vashi plaza, Sec-17, Vashi at 13:13 pm on 03.06.2022. The machine UUID no. 4C4C4544-0057-5310-8056B1C04F354253 was provided by SNS Institute to technical team. The required logs have been taken from the machine by technical audit team.

22. The technical audit team submitted its report and following are the facts;

- i. The main contention of MTI that they have not used the machine UUID no. 4C4C4544-0057-5310-

8056B1C04F354253 on 22nd, 25th and on 26th of April 2022 and was kept under lock and key was found to be false. It has been confirmed from the logs collected from SNS Institute during technical audit on 03.06.2022 that the machine with UUID no. 4C4C4544-0057-5310-8056B1C04F354253 was up and running on 22nd, 25th and on 26th of April 2022. Internet Browsing history was also observed on the above mentioned machine in Chrome browser on April 22 & 26th, 2022.

- ii. The application DGS Security Device Software_Ver_2_3_2(5).exe was downloaded on this machine on April 22, 2022, at 13.25 as per to the download history found on the system. This exe file is a DGS Exit Exam file, and institutes have to download it on the machine before conduct of Exit-Exam.
- iii. It was observed from the machine logs that machine was booted at 12:28:36 & powered down at 17:38:26 by user RECEPTION\ADMIN on 22nd April 2022. The system logs network connection has been established on 22-04-2022 at 12:28:249. Further the machine was booted on at 14:09:28 & System Sleep logs were observed at 15:44:49 by user RECEPTION\ADMIN on 25th April 2022. Further the system logs uptime of the machine was noted as 23Hrs 03Min sat 13:10:25 on 26th April 2022. The machine logs network connection has been established on 26-04-2022 at 13:10:2712. System entered sleep mode at 19:13:43 on 26th April 2022, subsequently system returned from its sleep mode / low power state on 04-05-2022 at 13:06:36 with total uptime notes as 214 hrs. 58 min 12 seconds.

23. From the facts of the case it is clear that the Maritime Training Institute SNS Maritime Training Institute had got the UUID of the said computer configured for gaining access to the Exit Examination System, the configured computer was then taken away from the secured examination hall (having CCTV Camera) to an unsecured location. This computer was used on 22nd, 25th, and 26th of April, 2022. The exit examination exe file was downloaded on this system on 22nd of April, 2022. The

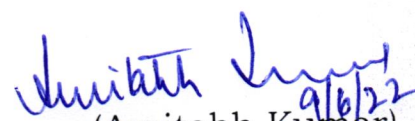
system was used to conduct examination of students who were not enrolled in SNS Institute. Instead of physical presence of the students still photographs and videos of the students was used for hoodwinking the system. Many of the students who used agents for this fraud by SNS Institute have confessed to the same and the audit by a technical team has also confirmed the said malpractice.

24. On the examination of the entire case the undersigned is satisfied that the Institute "SNS Maritime Training Institute (MTI No. 204025)" has been involved in the malpractice in the online exit Exam system. Now, therefore the undersigned, in exercise of the powers of supervision of maritime training as provided in Rule 75 of the Merchant Shipping (Standards of Training certification and Watch Keeping for Seafarers) Rule, 2014 notified under Section 78, 87, 88, 98, 456, 457 and 458 of Merchant Shipping Act, 1958, as amended, and in terms of para 5.5 of DGS Order No. 5 of 2016 for the proceeding reasons spelt out, hereby **Suspend with immediate effect all the approval granted to SNS Maritime Training Institute (MTI No. 204025)** located at C-345,Vashi Plaza, Sector-17,Vashi, Navi Mumbai 400703 **for a period of one year from the date of issuance of this order.**

No.	Name of Course
1.	Basic STCW Safety Training
2.	Basic Training for Oil and Chemical Tanker Cargo Operations
3.	Medical First Aid
4.	Refresher training for proficiency in Fire Prevention and Fire Fighting
5.	Refresher Training for Medical First Aid
6.	Refresher training for Proficiency in Personal Survival Technique
7.	Security Training for Seafarer with Designated Security Duties

25. The Trustees of the Trust "SUDHARANI EDUCATION TRUST" Mr. N. Basak, Capt. N.K. BASAK, and Mrs. S. BASAK are also debarred from any DGS related activities for a period of one year.

26. The MTI is directed to preserve all records pertaining to the attendance of faculty, candidates and CAS, registers, video recordings and all such requirement as per relevant DG Order, Circulars and Guidelines and present it to the DG authority as and when called for further investigation and verification.


(Amitabh Kumar)

Director General of Shipping &
Additional Secretary to the Government of India

To
M/s SNS Maritime Training Institute (MTI No. 204025),
C-345, Vashi Plaza, Sector-17,
Vashi, Navi Mumbai 400703

Copy forwarded to :
The Principal Officer, Mercantile Marine Department, Mumbai.