



भारत सरकार / GOVERNMENT OF INDIA
पत्तन, पोत परिवहन और जलमार्ग मंत्रालय
MINISTRY OF PORTS, SHIPPING AND WATERWAYS
नौवहन महानिदेशालय, मुंबई
DIRECTORATE GENERAL OF SHIPPING, MUMBAI

NOTICE

F. No. 23-MISC/51/2025-CREW - DGS (C. No. 35152)

Date: 01.07.2025

Subject: Online Training Workshop on the Live e-Navik Portal – Grievance Redressal Module

The Directorate General of Shipping, through its Crew Branch, is organizing an online training workshop for representatives of RPSL agencies on the Live e-Navik Portal on Grievance Redressal Module eNavik.

The workshop aims to enhance RPSL agencies's understanding of the grievance redressal mechanism available through the Live e-Navik Portal. Participants will be familiarized with the process of lodging grievances, tracking grievance status, responding to assigned grievances, and ensuring timely resolution in accordance with the prescribed procedures.

This workshop is specifically intended for personnel responsible for handling seafarer grievances, welfare matters, crew administration, compliance, or any officials nominated by RPSL agencies who interact with the DG Shipping's e-Navik grievance redressal module. All concerned stakeholders are requested to ensure **mandatory participation** as per the schedule mentioned below.

Date	Time	Mode
02 July 2026 (Thursday)	11:30 am	Online

The registration link for joining the workshop is provided below:

Link: <https://events.teams.microsoft.com/event/5e44dd3e-89aa-4645-abebe-a49ff7c9fd42@0ac740c4-e4d0-450c-9435-f19cf08dc6f1>

01.07.2026

Capt. Bipin Kumar
Dy. Director General of Shipping (Crew)
The Directorate General of Shipping

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