



भारत सरकार

GOVERNMENT OF INDIA

पत्तन,पोत परिवहन और जलमार्ग मंत्रालय

MINISTRY OF PORTS, SHIPPING AND WATERWAYS

नाविक रोजगार कार्यालय/ SEAMEN'S EMPLOYMENT OFFICE

नौ भवन, रामजी भाई कमाना मार्ग, बेलाई ईस्टेट, मुंबई-400 001

NAU BHAVAN, 10, R.K. MARG, BALLARD ESTATE, MUMBAI - 400001

Tel: 022-2269 29 84, Mob: 7304044780, Email: [dirseo-dgs@gov.in](mailto:dirseo-dgs@gov.in)

संख्या: 29002-एमएमडीएमयूएम-14011(13)/31/2024/30/2026 दिनांक/ Dated: 20.05.2026

सेवा में,

मेसर्स सीबूस्ट शिप मैनेजमेंट प्राइवेट लिमिटेड  
कार्यालय संख्या-407, चौथी मंजिल, चंडीगढ़ सिटी,  
सेंटर ज़ीरकपुर, मोहाली, राजपुरा, पंजाब- 140 603।

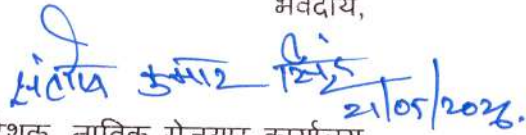
विषय: आदेश पत्र ।

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महोदय,

इस पत्र के साथ पत्र संख्या 29002-एमएमडीएमयूएम-14011(13)/31/2024 दिनांक 20.05.2026 संलग्न है।

भवदीय,

  
निदेशक, नाविक रोजगार कार्यालय  
मुंबई।

प्रतिलिपि:-

1. नौवहन महानिदेशालय, मुम्बई। [ध्यानार्थ: (क्र) शाखा]
2. प्रधान अधिकारी, समुद्री वाणिज्य विभाग, मुंबई।
3. नौवहन महानिदेशालय, मुम्बई। [ध्यानार्थ: ई-गवर्नेंस सेल]
4. नाविक रोजगार कार्यालय, चेन्नई / कोलकाता।
5. नाविक पाल, मुंबई / चेन्नई / कोलकाता।
6. गार्ड फाइल।



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TEL.: NOS. 2269 29 84, MOB: - 7304044780, EMAIL – [dirseo-dgs@gov.in](mailto:dirseo-dgs@gov.in)

E-File No. 29002-MMDMUM-14011(13)/31/2024

Date: 20.05.2026

**ORDER**

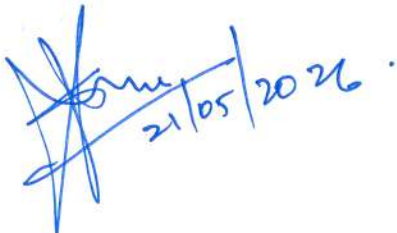
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Whereas, M/s. Seaboost Ship Management Pvt. Ltd. [hereinafter referred to as "RPS agency"] was issued Recruitment & Placement Service (RPS) License bearing No. RPSL-MUM-162209 valid from 27.02.2024 to 27.02.2029 by the Director, Seamen's Employment Office, Mumbai under Merchant Shipping (Recruitment and Placement of Seafarers) Rules, 2016.

2. And whereas, it has been observed that the RPS agency has failed to comply with the provisions of Merchant Shipping (Recruitment and Placement of Seafarers) Rules, 2016, Merchant Shipping (Maritime Labour) Rules, 2016 and Merchant Shipping Notice No. 11 of 2024 for the following reasons:

2.1 Whereas, Shri Yogesh Kumar (INDoS No. 24ZN4641), Shri Vishal Bhati (INDoS No. 23ZQ3494) and Shri Brijesh Kumar (INDoS No. 24ZM9003) registered individual grievances vide online CPGRAM Portal. The aggrieved in their grievance have stated that while vessel in online DGS Form-I record for the seafarers have been updated by RPS agency as 'LEO'. However, the seafarers have been recruited onboard 'SEASHINE-I', IMO No. 7027502 which was reportedly a suspended / blacklisted vessel. The complainants alleged non-payment of wages for over six months, lack of food/water and basic provisions onboard, threats from company/agents, illegal retention onboard anchorage and misrepresentation regarding vessel placement and requested to be signed-off from the vessel.

2.1(a) And whereas, this office vide letter of even number dated 09.04.2025 sought submission from the RPS agency. In response, the RPS agency vide email stated that crew members returned to India on 08.04.2025 and that wages were paid onboard in



cash. The RPS agency further admitted that clarification was sought from owners regarding vessel change.

2.1(b) It is observed that the RPS agency admitted deployment of crew on a vessel different from the vessel for which recruitment was originally undertaken, thus constituted prima facie violation of Rule 5 (1)(a) of Merchant Shipping (Recruitment and Placement of Seafarers) Rules, 2016 and MS Notice No. 11 of 2024.

2.2 Whereas, Shri Ankit Tiwari (INDoS No. 06ZL7441) submitted complaint vide online CPGRAM Portal Ref # PMOPG/E/2025/0054480 dated 19.04.2025 regarding his engagement onboard an arrested vessel, LORD 17 by RPS agency and non-payment of balance wages amounting to US \$ 1583.

2.2(a) And whereas, this office vide letter of even number dated 22.04.2025 sought submission from the RPS agency. In response, the RPS agency vide email dated 28.04.2025 requested the seafarer to visit their office for processing payment formalities. However, the seafarer informed that he had already joined another vessel and requested settlement through electronic communication.

2.2(b) And whereas, this office subsequently issued reminder emails dated 13.05.2025, 19.05.2025 and 03.06.2025 directed the RPS agency to settle the outstanding wages and furnish compliance report. It was also observed that postal communications issued by this office were repeatedly returned undelivered by postal authorities. No satisfactory explanation was furnished by the RPS agency in the matter at that time. However, the RPS agency vide email dated 25.11.2025 requested removal of vessel LORD 17 from abandonment list claiming settlement of balance of wages of the seafarers..

2.2(c) And whereas, it is observed that the RPS agency failed to ensure timely payment of wages and displayed repeated non-responsiveness and thus, deemed to be in violation of Rule 5(1)(a) of Merchant Shipping (Recruitment and Placement of Seafarers) Rules, 2016.

2.3 Whereas, Directorate vide email dated 01.05.2025 forwarded communication received from ITF/IMO regarding abandonment of vessel "CAPTAIN ADAM 1" (IMO No. 8914087, Flag: United Republic of Tanzania (Zanzibar)) at Djibouti w.e.f. 01 October 2024 with 10 Indian seafarers on board.

2.3(a) And whereas, it was observed that the RPS agency has failed to report abandonment, monitor the crew status and to provide adequate response mechanisms. Consequently, the online sign-on privileges of the RPS agency were blocked by Directorate.

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2.3(b) And whereas, the RPS agency vide email dated 16.06.2025 stated that only one Indian crew member remained onboard and that they lacked information regarding remaining crew due to suspension of online privileges.

2.3(c) And whereas, the explanation furnished by the RPS agency is found unsatisfactory and demonstrates failure to maintain records of deployed seafarers and serious non-compliance with abandonment response obligations in violation of Rule 5(1)(a) of Merchant Shipping (Recruitment and Placement of Seafarers) Rules, 2016, Merchant Shipping (Maritime Labour) Rules and MS Notice 11 of 2024.

2.4 Whereas, it is observed from Directorate's E-governance online records that RPS agency has been engaged in the recruitment of seafarers which exceeds the operational capacity of the vessel, vessels, NOBEL, IMO No. 9105114 (05), LUCIA, IMO No. 9138343 (09), and MV MIRA, IMO No. 9116668 (06) which is deemed in violation of Rule 5(1)(a) of Merchant Shipping (Recruitment & Placement of Seafarer) Rules, 2016 and terms of Merchant Shipping Notice No. 11 of 2024 dated 03.06.2024.

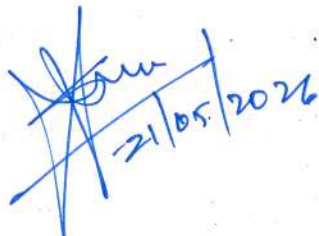
2.5 Whereas, Shri Amit Kumar Tiwari (INDoS No. 22ZQ3140) submitted grievance vide email dated 16.05.2025 stating that he had served onboard, HALIM M during the period 22.07.2024 to 02.05.2025. However, his balance of wages amounting to US \$ 1800/- remain pending.

2.5(a) And whereas, it was observed from DGS Master Checker records that whereas the seafarer was e-migrated for the vessel HALIM M (IMO No. 8606109). And whereas, crew settlement records submitted by the seafarer reflected vessel name SHAMS 777 (IMO No. 8627969).

2.5(b) And whereas, the noted discrepancy clearly establishes deployment on a vessel different from contractual engagement in violation of Rule 5(1)(a) of Merchant Shipping (Recruitment and Placement of Seafarers) Rules, 2016.

2.6 Whereas, Directorate vide letter dated 19.11.2025 intimated arrest of vessel MAHAKAL at Hamriyah Port, Sharjah, UAE involving one seafarer recruited through the RPS agency. And whereas, it is observed that Shri Vijay Perumanoor Kuriyakos bearer of INDoS No. 22GM3194 found to be serving onboard the said vessel, is actually e-migrated for the vessel, SUKHOOR ALKHALEEJ II, IMO No. 9122588, Flag: Panama.

2.7 Whereas, Directorate vide letter dated 16.01.2026 intimated regarding abandonment of vessel SAYEDONA, IMO No. 7726213 whereupon four Nos of seafarers were stated to be recruited through the RPS agency. Directorate stated that the recruitment process did not comply with the guidelines and requirements stipulated in the MS Act, M.S. (R&PS) Rules, 2016 and extant DGS Guidelines. The RPS agency vide

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email dated 17.01.2026 stated that all crew members engaged through them had signed off approximately one year earlier and denied any present association with the vessel.

2.8 Whereas, Shri Killadi Nani bearer of INDOS No. 23GM6158 vide e-mail dated 14.01.2026 alleged that the RPS agency in collusion with another company / RPS agency collected an amount of ₹ 2.45 lakhs as service charge from him and thereafter, deployed him onboard an Iranian flagged vessel which was substandard and unsafe. Even though the vessel updated in his profile is a different vessel, S.J.DANA. The seafarer further alleged that after suffering onboard for six months he returned to India at his own expense without wages.

2.8(a) And whereas, the matter was taken up with the RPS agency vide email dated 28.01.2026. In response, the RPS agency denied allegations and stated that all contractual dues of seafarer had been settled and denied allegations of service charge.

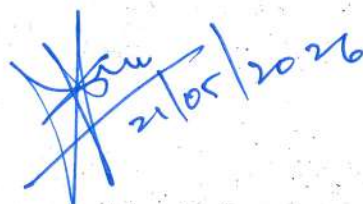
2.8(b) And whereas, the complainant vide email dated 30.01.2026 informed that the RPS agency had contacted him and assured future placement on a European vessel and requested withdrawal of complaint. The seafarer also stated that if the company fails to fulfil the assurances and commitments given to him, he shall bring the matter to the notice of the Directorate General of Shipping.

2.9 Whereas, Directorate vide letter dated 03.02.2026 intimated abandonment of vessel OLYMPIC OS, IMO No. 8215649 whereupon nine Nos of seafarers were stated to be recruited through the RPS agency. Directorate stated that the recruitment process did not comply with the guidelines and requirements stipulated in the MS Act, M.S. (R&PS) Rules, 2016 and extant DGS Guidelines.

2.10 Whereas, Shri Ibrahim Sayyed bearer of INDOS No. 23GM1473 registered grievance vide online DGS Grievance Portal (Ref # GRS/SMO(M)/2024/4562 dt 29.08.2024) alleging that he was recruited onboard through RPS agency. However, there were severe issues onboard regarding food, water, safety and crew were made to work for 14 to 16 hours. The seafarer also stated that he has signed-off from the vessel in 62 days without being paid any wages and also alleged payment of service charge to secure employment through RPS agency. The matter was taken up with RPS agency through portal. however, response of RPS agency in the matter was observed inadequate / not-satisfactory.

2.11 And whereas, in view of continuous complaints being reported against RPS agency, RPS agency' online privileges to further sign on / e-migrate the seafarers in DGS E-Governance portal were revoked w.e.f. 20.09.2024.

3. And whereas, owing to various violations as mentioned herein, proceeding under Rule 12 of M.S. (R&PS) Rules, 2016 were initiated against RPS agency & a 1<sup>st</sup> Show

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Cause Notice vide letter of even number dt 05.05.2025 was issued by this office in relation to violation mentioned vide Para 2.4 above.

3(a). And whereas, the RPS agency vide letter dated 28.05.2025 submitted details of deployed seafarers onboard the above vessels. However, most of the seafarers e-migrated for the vessels mentioned at Para 2.4 were not found serving onboard the said vessels and thus response of RPS agency was deemed inadequate / not-satisfactory.

3.1 And whereas, a 2<sup>nd</sup> show cause notice was issued to RPS agency vide this office letter of even number dt 29.01.2026 with regard to violation mentioned at Para 2.6 and 2.7 above.

3.1(a) And whereas, the RPS agency in their initial submission wr.t. vessel, MAHAKAL vide e-mail dt 20.11.2025 had stated that *Quote "We have contacted the vessel owner and are actively working to resolve Mr. Vijay Perumanoor Kuriyakos' sign-off and salary issues. We assure you that the matter will be fully resolved within this week. We will ensure that there are no further delays, and we sincerely regret the inconvenience caused. We also assure you that such mistakes will not be repeated in the future."* End Quote.


3.2(b) And whereas, in their subsequent submission vide e-mail dt 04.05.2026 against online grievance Ref # GRS/SMO(M)/2026/8717 dt 03.05.2026 submitted by the same seafarer, the RPS agency stated that the concern seafarer did not join onboard, MV MAHAKAL through their company which is contradictory to their earlier submission to this office and also to ITF which was received separately.

3.2(c) And whereas, the above is observed to be in violation to Rule 5(1)(a) of Merchant Shipping (Recruitment and Placement of Seafarers) Rules, 2016 read with MS Notice No. 11 of 2024.

3.2(d) And whereas, with regard to the vessel, SAYEDONA, RPS agency vide e-mail dt 10.02.2026 reiterated that there was no present contractual involvement with the vessel.

3.3 And whereas, a Notice of Hearing dated 04.07.2025 was issued whereby personal hearing under Rule 12(2) of M.S. (R&PS) Rules, 2016 was scheduled with RPS agency on 11.07.2025. However, the RPS agency failed to appear for hearing nor any intimation in this regard was received from RPS agency. It is also pertinent to mention that any Director / Authorized Signatory of RPS agency has never visited / reported to this office in person to explain their conduct despite continuous reporting of serious issues against the RPS agency.

3.4 And whereas, it is observed from DGS Online Form-I record that since issuance of RPS license on 27.02.2024 and till blocking of its online privileges to sign-on / e-migrate

  
21/05/2026

the seafarers on 20.09.2024, RPS agency updated a staggering 479 Nos of Form-I records within a span of around 06 months only. On further scrutiny, it is observed that records have been generated in clusters within the same period and most of them are trainees. It is pertinent to mention herein that in almost all the complaints of the seafarers reported against RPS agency, the seafarers are observed to have sailed onboard a different vessel other than the vessel updated in their online Form-I record. Hence, it may be concluded herein that RPS agency misused the DGS system to e-migrate the seafarers with intent to defraud the seafarers.

3.5 And whereas, it is also observed in various issues against the subject RPS agency that several seafarers proceed to register complaint against the RPS agency alleging serious violations. However, many of them subsequently retract from their earlier submission and swiftly withdraw their complaints. Some of them are even observed to be onboard at the time of register of complaint against RPS agency. In all such cases, it is observed that the complainant seafarers remain in a vulnerable position owing to their physical / economic condition and therefore, can be easily influenced / coerced by RPS agency to withdraw their complaints without ever achievement of actual resolution of the grievance through the RPS agency itself.

3.6 And whereas, all the correspondences / letters issued to registered address of RPS agency from this office are being returned by the postal authorities and thereby, is further evidence of RPS Agency conduct being in violation to extant M.S. (R&PS) Rules, 2016.

4. Therefore, it is concluded herein that RPS agency has no valid explanation to tender and it is evident from all the above that the RPS agency is guilty of conducting its affairs in violations of Rule 5 in toto of Merchant Shipping (Recruitment & Placement of Seafarers) Rules, 2016 promulgated vide Gazette Notification GSR No. 169 (E) dated 15.02.2016 and Merchant Shipping (Maritime Labour) Rules, 2016.

5. Based upon detailed proceedings conducted in the matter and in view of the foregoing, the Director, Seamen's Employment Office, Mumbai exercising powers vested under Rule 12 of Merchant Shipping (Recruitment and Placement of Seafarers) Rules, 2016 hereby orders the following:

5.1 Recruitment & Placement Service License bearing No. RPSL-MUM-162209 issued in favour of M/s. Seaboost Ship Management Pvt. Ltd. is hereby WITHDRAWN with immediate effect under Rule 12 of Merchant Shipping (Recruitment and Placement of Seafarers) Rules, 2016.

5.2. M/s. Seaboost Ship Management Pvt. Ltd. is hereby directed to settle all outstanding wages and contractual dues of seafarers recruited through the agency in accordance with applicable Seafarers Employment Agreements (SEA), Collective

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Bargaining Agreements (CBA) and relevant statutory provisions and furnish compliance report to this office.

5.3 M/s. Seaboost Ship Management Pvt. Ltd. and its associated Directors shall continue to remain liable for all seafarers already recruited and presently serving onboard vessels through the agency.

5.4 All Directors of M/s. Seaboost Ship Management Pvt. Ltd. (Past/Present/Founders) are hereby debarred from carrying out any maritime-related activities associated with Directorate General of Shipping for a period of five (05) years and recommendation shall be forwarded to Ministry of Corporate Affairs (MCA) for blacklisting of DIN numbers in accordance with Merchant Shipping Notice No. 11 of 2024 dated 03.06.2024.

5.5 The submitted Bank Guarantee in respect of M/s. Seaboost Ship Management Pvt. Ltd. shall be invoked and deposited into Government Account in accordance with Rule 15 of Merchant Shipping (Recruitment & Placement of Seafarers) Rules, 2016.

6. If, M/s Seaboost Ship Mgmt. Private Limited, feels aggrieved by the order passed herein, may within a period of thirty (30) days of receipt of this order, prefer 1<sup>st</sup> appeal to the Principal Officer, Mercantile Marine Department, Mumbai, being the First Appellate Authority in the matter, in accordance with Rules 19(1) of Merchant Shipping (Recruitment and Placement of Seafarers) Rules, 2016. [It may be noted that Rule 18 mentioned under Rules 19(1) of Merchant Shipping (Recruitment and Placement of Seafarers) Rules, 2016 is to be read as Rule 12 view typographical error in Gazette Notification No. G.S.R. 169 (E) dated 15.02.2016].

Director, Seamen's Employment Office  
Mumbai.

  
21/05/2026

To,  
M/s Seaboost Ship Management Private Limited.  
Office No-407, 4th Floor, Chandigarh Citi,  
Center Zirakpur, Mohali, Rajpura, Punjab,- 140603

Copy to:

- 1) The Directorate General of Shipping, Mumbai {Kind Attn. DDG(Crew)}, for information
- 2) The Principal Officer, Mercantile Marine Department, Mumbai, for kind information.
- 3) The Directorate General of Shipping, Mumbai (kind Attn. DDG, E-Governance with request said withdrawn order, for necessary updation of the said RPS License on DGS Website.
- 4) The Director, Seamen's Employment Office, Kolkata/Chennai
- 5) The Shipping Master, Mumbai/Kolkata/Chennai.
- 6) Guard File.