



भारत सरकार

GOVERNMENT OF INDIA

पत्तन,पोत परिवहन और जलमार्ग मंत्रालय

MINISTRY OF PORTS, SHIPPING AND WATERWAYS

नाविक रोजगार कार्यालय/ SEAMEN'S EMPLOYMENT OFFICE

नौ भवन, रामजी भाई कमानी मार्ग, बेलाई ईस्टेट, मुंबई-400 001  
NAU BHAVAN, 10, R.K. MARG, BALLARD ESTATE, MUMBAI - 400001

Tel: 022-2269 29 84, Mob: 7304044780, Email: [dirseo-dgs@gov.in](mailto:dirseo-dgs@gov.in)

संख्या: 39064-एमएमडीएमयूएम-14011(13)/5/2026/304/2026 दिनांक/ Dated: 22.05.2026

सेवा में,

मेसर्स 4 मैटिक शिपिंग सॉल्यूशंस प्राइवेट लिमिटेड,  
यूनिट नंबर 105, पहली मंजिल, कुबेर कॉम्प्लेक्स,  
प्लॉट 628-633, न्यू लिंक रोड, अंधेरी पश्चिम, मुंबई - 400 053।

**विषय: आदेश पत्र ।**

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महोदय,

इस पत्र के साथ पत्र संख्या 39064-एमएमडीएमयूएम-14011(13)/5/2026 दिनांक 22.05.2026 संलग्न है।

भवदीय,

निदेशक, नाविक रोजगार कार्यालय  
मुंबई।

प्रतिलिपि:-

1. नौवहन महानिदेशालय, मुम्बई। [ध्यानार्थ: (क्र) शाखा]
2. प्रधान अधिकारी, समुद्री वाणिज्य विभाग, मुंबई।
3. नौवहन महानिदेशालय, मुम्बई। [ध्यानार्थ: ई-गवर्नेंस सेल]
4. नाविक रोजगार कार्यालय, चेन्नई / कोलकाता।
5. नाविक पाल, मुंबई / चेन्नई / कोलकाता।
6. गार्ड फ़ाइल।



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NAU BHAVAN, 10, R.K. MARG, BALLARD ESTATE, MUMBAI – 400001

TEL.: NOS. 2269 29 84, MOB: - 7304044780, EMAIL – [dirseo-dgs@gov.in](mailto:dirseo-dgs@gov.in)

E-File No. 39064- MMDMUM-14011(13)/5/2026

Date: 22.05.2026

### ORDER

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Whereas, M/s 4 Matic Shipping Solutions Private Limited [hereinafter referred to as “RPS agency”] was issued Recruitment & Placement Service (RPS) License bearing No. RPSL-MUM-162215 valid from 06.03.2024 to 06.03.2029 by the Director, Seamen’s Employment Office, Mumbai under Merchant Shipping (Recruitment and Placement of Seafarers) Rules, 2016.

2. And whereas, it has been observed that the RPS agency has failed to comply with the provisions of Merchant Shipping (Recruitment and Placement of Seafarers) Rules, 2016, Merchant Shipping (Maritime Labour) Rules, 2016 and Merchant Shipping Notice No. 11 of 2024 dt 03.06.2024 for the following reasons:

2.1 Whereas, the RPS agency was issued with RPSL Number on 06.03.2024. And whereas, post issuance of RPSL Number, RPS agency never approached further for issuance of RPSL Profile password which is mandatorily required for conduct of operations as RPSL agency. Hence it may be inferred that the RPS agency has not conducted any business since the issuance of the RPSL number and might not be having required credibility / business to function as RPS agency and therefore, observed to be in violation of Rule 5 in toto of M.S. (R&PS) Rules, 2016 and terms of Merchant Shipping Notice No. 11 of 2024 dated 03.06.2024 issued by Directorate General of Shipping, Mumbai.

2.2 Whereas, Overseas Criminal Investigation Unit, Consulate General of United States of America vide email dated 19.02.2026 informed regarding observations noted by them during their Unannounced Site Visit to registered address of RPS agency whereby the said authority stated to have observed a lack of active business activity and found that offices were locked or unattended, with no staff, no computer systems, and no evidence of secure or systematic record-keeping. Local sources and neighbouring

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businesses confirmed the absence of regular operations, further casting doubt on the company's presence.

2.3 And whereas, a Special (Surprise) Inspection of RPS agency was undertaken on 11.03.2026 by a DGS Inspection Team under Rule 7(6) and Rule 7(7) of M.S. (R&PS) Rules, 2016 at RPS agency' registered / operational office (Unit No. 105, 1st Floor, Kuber Complex, Plot 628-633, New Link Road, Andheri West, Mumbai – 400 053.) However, it was found by Inspecting Team officials that RPS agency was found not to be operating from its registered office. Accordingly, RPS Director, Shri Sanjay Shivkumar Gupta was contacted on his Mob No. 9819831310 who informed that they had ceased operations from said address many months ago since his license had been blocked / rendered inactive.

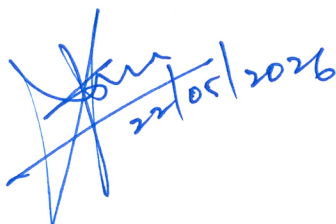
3. Based on the observations noted during the Special Inspection, proceeding under Rule 12 of M.S. (R&PS) Rules, 2016 were initiated against RPS agency whereby a 1<sup>st</sup> Show Cause Notice was issued to RPS agency vide this office letter No. 38569-MMDMUM-14011(15)/18/2026/57/2026 dt 28.01.2026 with regard to violation mentioned at Para 2.1 above. No response thereof received from RPS agency as on date.

3.1 And whereas, a 2<sup>nd</sup> Show Cause Notice was issued to RPS agency vide this office letter No. 39064-MMDMUM-14011(13)/5/2026 dt 12.03.2026 with regard to violation mentioned at Para 2.2 and Para 2.3 above. No response thereof received from RPS agency as on date.

3.2 And whereas, a Personal Hearing under Rule 12(2) of M.S. (R&PS) Rules, 2016 was scheduled on 07.05.2026 with RPS agency vide this office letter of even number dt 30.04.2026. Mr. Sanjay Shivkumar Gupta, Director represented on behalf of RPS agency. During the hearing, it was observed that the reporting Director was unaware regarding the operations of the RPS agency, thus constituting prima facie violation of Rule 5 (1)(a) of Merchant Shipping (Recruitment and Placement of Seafarers) Rules, 2016 and MS Notice No. 11 of 2024 dt 03.06.2026.

4. Therefore, it is concluded herein that RPS agency has no valid explanation to tender and it is evident from all the above that the RPS agency is guilty of conducting its affairs in violations of Rule 5 in toto of Merchant Shipping (Recruitment & Placement of Seafarers) Rules, 2016 promulgated vide Gazette Notification GSR No. 169 (E) dated 15.02.2016 and Merchant Shipping (Maritime Labour) Rules, 2016.

5. Based upon detailed proceedings conducted in the matter and in view of the foregoing, the Director, Seamen's Employment Office, Mumbai exercising powers vested under Rule 12 of Merchant Shipping (Recruitment and Placement of Seafarers) Rules, 2016 hereby orders the following:

A handwritten signature in blue ink, appearing to be 'S. Gupta', is written over the date '22/05/2026'.

5.1 Recruitment & Placement Service License bearing No. RPSL-MUM-162215 issued in favour of M/s 4 Matic Shipping Solutions Private Limited is hereby **WITHDRAWN** with immediate effect under Rule 12 of Merchant Shipping (Recruitment and Placement of Seafarers) Rules, 2016.

5.2 M/s 4 Matic Shipping Solutions Private Limited. and its associated Directors shall continue to remain liable for all seafarers already recruited and presently serving onboard vessels through the agency.

5.3 All Directors of M/s 4 Matic Shipping Solutions Private Limited (Past/Present/Founders) are hereby debarred from carrying out maritime-related activities associated with Directorate General of Shipping for a period of five (05) years and recommendation shall be forwarded to Ministry of Corporate Affairs (MCA) for blacklisting of DIN numbers in accordance with Merchant Shipping Notice No. 11 of 2024 dated 03.06.2024.

5.4 The submitted Bank Guarantee amounting to INR 10 Lakhs of M/s 4 Matic Shipping Solutions Private Limited is hereby withheld under custody of this office for any contingent issue that may arise due to default / violation of extant M.S. (R&PS) Rules, 2016 in terms of provisions of Rule 15 of MS (R&PS) Rules. 2016 inter-alia under sub-rule 5(c) of Rule 15 of MS (R&PS) Rules. 2016.

6. If, M/s 4 Matic Shipping Solutions Private Limited, feels aggrieved by the order passed herein, may within a period of thirty (30) days of receipt of this order, prefer 1<sup>st</sup> appeal to the Principal Officer, Mercantile Marine Department, Mumbai, being the First Appellate Authority in the matter, in accordance with Rules 19(1) of Merchant Shipping (Recruitment and Placement of Seafarers) Rules, 2016. [It may be noted that Rule 18 mentioned under Rules 19(1) of Merchant Shipping (Recruitment and Placement of Seafarers) Rules, 2016 is to be read as Rule 12 view typographical error in Gazette Notification No. G.S.R. 169 (E) dated 15.02.2016].

  
22/05/2026  
Director, Seamen's Employment Office  
Mumbai.

To,  
M/s 4 Matic Shipping Solutions Private Limited.  
Unit No. 105, 1st Floor, Kuber Complex, Plot 628-633,  
New link Road, Andheri West – 400 053.

**Copy to:**

- 1) The Directorate General of Shipping, Mumbai {Kind Attn. DDG(Crew)}, for information
- 2) The Principal Officer, Mercantile Marine Department, Mumbai, for kind information.
- 3) The Directorate General of Shipping, Mumbai [kind Attn. DDG, E-Governance] with request said withdrawn order, for necessary updation of the said RPS License on DGS Website.
- 4) The Director, Seaman's Employment Office, Kolkata/Chennai
- 5) The Shipping Master, Mumbai/Kolkata/Chennai.
- 6) Guard File.